



BROWN SUGAR

BACKPACKERS

"Where more people have slept with us."

JOHANNESBURG

75 Observatory Avenue

Observatory Ext 1

Johannesburg, 2198

P O Box 92300, Norwood, 2117

Registration No: 2006/190457/23

TEL: 011-648-7397 or 010-237-0708

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SUMMARIZED RULES & REGULATIONS GROUP BOOKINGS

1. **PRIVATE BLANKETS:** NOT allowed in the bedrooms. Please leave blankets on bus or lock in day storage area. Housekeeping staff will remove them from rooms and lock them away, if not handed in at reception and found in rooms
2. **COOKING and EATING IN BEDROOMS:** NOT allowed in **BEDROOMS**. Please use the kitchen to prepare and cook and eat your meals in the designated dining room, patios or TV room. This includes all take away meals and other cooked food
3. **BLANKETS & BEDDING: DON'T REMOVE** any blankets, bedding or pillows from the rooms or use these outside the bedrooms or at the pool area at any time during your stay
4. **INTERNET or Wi-Fi:** Guest laptops or computers and internet facilities excluded for all groups
5. **DRUGS, ALCOHOL or WEAPONS:** NOT allowed inside the hostel, premises or rooms at ANY time, even if you are older than 18. You are part of an organized school tour and it will not be tolerated at our hostel.
6. **SMOKING:** NOT allowed inside the building or bedrooms or bathrooms at any time as prescribed by public law.
7. **MEALS:** The teacher in charge must complete the attached list of dietary requirements and hand over to the manager within 60-minutes of arrival to ensure all guests are catered for as we serve set menus for breakfast and supper. If the names are not on the list, we will not have food for them. Listed guests must eat **FIRST**
BREAKFAST INCLUDES: 2 slices of bread, 2 eggs, 1 Protein side dish (Vienna or Polony or Beans), Cereal or Oats, Fruit, Glass of Juice and a cup of Tea or Coffee. ONE serving per person
DINNER or SUPPER INCLUDES: Meat (Chicken or Beef), Starch (potato or rice or spaghetti or pasta or pap or samp), Vegetable(s), Salad and one glass of Juice. ONE serving per person
8. **NO WAITERS:** We are not a hotel and therefore do not have "waiters" please place take your plates, bowls, and cutlery back to the kitchen to get washed after every meal that you enjoy with us or place on the provided trolley.
9. **BEVERAGES:** Tea, Coffee and Juice will be served and available from the TV room daily with BREAKFAST and juice only with DINNER, if and only if you booked these meals with us. **Please provide your own if you selected self catering.**
10. **SWIMMING POOL:** We do not have a life saver on duty at any time. The swimming pool is entirely used at your own risk. The pool may only be used with adult teacher supervision. No swimming after dark allowed. No naked swimming or underwear. Please use towels to dry your body **BEFORE** you enter the hostel. No loud screaming or noise.
11. **NO RUNNING & SCREAMING** inside the hostel or rooms or on the steps at any time
12. **LIGHTS OUT at 22H00** for all groups where students/learners must be **inside their rooms by no later than 21h30** as we might have other international guests at the hostel during your stay
13. **SUPERVISION:** It remains the **responsibility of the teachers/educators** at all times to keep the students/learners under control and make sure they are well behaved.
14. **RUBBISH:** We have many dustbins all over the premises and bedrooms, please make use of them and don't throw any rubbish in the gardens, flower boxes, floors, tables, beds or any other place.....except the provided dustbins.
15. **WATER & ELECTRICITY:** Please help us save the planet by switching off the lights and heaters, closing the taps and report any running toilets or taps to reception without delay when you exit the rooms daily. **Wastage to be deducted from deposit.**
16. **CLEANING OF ROOMS:** We don't make the beds. We clean the bathrooms, sweep & mop floors and empty the dustbins only. Make sure you keep the bedrooms tidy, rubbish in bins and mop excess water from the floors.
17. **CHECK OUT TIME STRICTLY 09H00 ON DATE OF DEPARTURE:** You are required to be out of the rooms and off the premises by 09h00. All rooms and bathrooms will be inspected by housekeeping staff between 08h30 and 09h00 for damages or missing bedding. The rooms must be cleaned and prepared for guests arriving and checking in at 12h00. Should you fail to comply; the indicated amounts will be deducted from your breaking fee deposit.

